Program Fee Refund Policy (January 2025)

Purpose:

Minto Skating Club does not offer refunds except in the case of medical circumstances where the skater has missed a minimum of four (4) consecutive weeks of skating sessions due to illness or injury. This policy applies to skaters enrolled in StarSkate/Competitive Skate sessions, and not those enrolled in the CanSkate program.

Policy:

Refund requests must be submitted in writing to the Executive Director and accompanied by a dated doctor's note outlining the functional limitations of the skater. Requests for refund will be considered on a case-by-case basis and will only pertain to the program fee portion of the account. A personal credit will be issued, which will be retained on the skater's account for one calendar year from the date issued. *

Full Withdrawal from Minto Skating Club sessions:

- If granted, the refund will be for an amount equal to 80% of the program fees, pro-rated from the date of the last day skated to the end of the season.

Partial withdrawal from Minto Skating Club sessions:

- If a skater requests a refund for one or more sessions, but are still skating on other Minto sessions, the refund will be granted prior to the first day of skating for the session, less an Administration Fee of $25.00. If the refund is requested on or after the first day of skating, the refund will be for an amount equal to 80% of the program fees for the withdrawn session(s), prorated from the date of the partial withdrawal to the end of the season.

*If the skater is in their final year of skating, a cash refund could be considered.

Requests for refund for any reason other than medical will not be considered.