CanSkate Refund Policy (January 2026)

Purpose:

To ensure that refunds are flexible, accessible and transparent to all CanSkate members. Refunds will be provided in a timely manner, where applicable to this policy.

CanSkate Refund Policy:

1. Requests for refund must be submitted in writing to the Executive committee and include the reason for which the skater can no longer attend sessions.
2. If granted, the refund will only be for session/seasonal registration fees. Skate Canada or any other Club fees will not be refunded.
3. The Club reserves the right to cancel full or partial sessions due to special events ie. Test days, Club shows, and Club competitions. In the event of such cancellations the full refund for that session will be granted.
4. A refund will only be considered after the second week of sessions, whereas the club will retain the cost of three sessions.
5. Whereas an accommodation has been made for a skater to register after the closing date of a session registration, no refund will be granted.